

Dear Customer, you must be aware of these internal regulations.

We kindly ask you to read them carefully.

- **AVENTURA AMAZONIA PELAYOS DE LA PRESA** offers an activity called the “tree adventure park,” which requires very strict participation conditions and compliance with specific safety rules for this activity, as listed below.
- Activities at height, if the rules are not followed, can be dangerous and may cause serious or even fatal injuries. Learning the proper techniques and safety measures taught during the mandatory initiation course is your sole responsibility. You personally assume all risks and responsibilities for any damage, injury, or death that may result from not following the safety rules and important recommendations set forth in this document, at the entrance to the courses (Initiation), and those taught by the instructors before, during, and after the mandatory initiation course.
- If you are not in a position to assume this responsibility or risk, do not participate in the courses.
- General preliminary and safety instructions are provided at the time of registration and are subsequently explained by the instructors during the initiation course.
- PPE (personal protective equipment) is systematically provided to each participant, and the activity cannot be performed without this safety equipment. The use of personal equipment is strictly prohibited. PPE is personal and non-transferable.
- Members of the school or camp group are responsible for strictly following these instructions and for their own safety at all times during the activity.
- Members of the school or camp group, with their ticket, are entitled to use the facilities for a maximum period of 3 hours, starting from the beginning of the initiation course.
- In case of adverse weather conditions, management reserves the right to suspend activities for your safety.
- Once a ticket has been sold, there is no right to a refund, except if the activity is waived during the initiation course, in which case 50% of the ticket price will be refunded.
- Access to the games is reserved for members of the school or camp group who register at the office booth and accept the participation conditions by completing the corresponding form. A list with the details of all members of the school or camp group taking part in the activity will be requested.
- Smoking is strictly prohibited during the activities and within the park premises.
- School or camp group members who exceed the three-hour maximum stay in the circuits, or who fail to return the safety equipment, must pay a penalty of €8 for each hour or fraction thereof.
- Access to the circuits will close 45 minutes before the park’s closing time according to the document “Course Closures.” Participants must return their equipment 15 minutes before closing.

PARTICIPATION CONDITIONS FOR SCHOOLS AND CAMPS

Access to school circuits

- Students in 3rd and 4th grade of Primary School (Children) may take part in the “KIDS” and “EXPLORADOR” courses.
- Students in 5th and 6th grade of Primary School and 1st to 3rd grade of Secondary School (Junior) may take part in the “KIDS,” “EXPLORADOR,” “JUNGLA,” and “AVENTURA” courses.
- Students in 4th grade of Secondary School, Baccalaureate, and Vocational Training may take part in the “KIDS,” “EXPLORADOR,” “JUNGLA,” “AVENTURA,” and “DEPORTIVO” courses.
- Under no circumstances should school students start on the maximum level for which they are qualified according to the internal regulations.
- School students are not allowed to participate in the “Super Zipline” course, even if accompanied by an adult.
- Aventura Amazonia provides one free teacher per every 20 students to accompany the students; participation is voluntary and subject to the availability of harnesses at the park. The participating teacher has access to the same circuits as the students and may not access higher-level courses. Teachers must remain on the premises at all times.

Access to camp group circuits

- Participants in the “Mice” category (ages 4–6) may take part in the “MINIKIDS” course.
- Participants in the “Children/Squirrels” category (ages 7–9) may take part in the “KIDS” and “EXPLORADOR” courses (+1.25 m).

- Participants in the “Junior/Raccoons” category (ages 10–15) may take part in the “KIDS,” “EXPLORADOR,” “JUNGLA,” and “AVENTURA” courses (+1.45 m).
- Participants in the “Adult/Panthers” category (ages 16–17) may take part in the “KIDS,” “EXPLORADOR,” “JUNGLA,” “AVENTURA,” and “DEPORTIVO” courses.
- Under no circumstances should participants start on the maximum level for which they are qualified according to the internal regulations.
- Camp group participants are not allowed to participate in the “Super Zipline” course, even if accompanied by an adult.
- Camp group monitors/tutors who wish to participate voluntarily must pay the rate corresponding to the Adult/Panther category, with access to the same circuits as minors of that category, and may not access higher-level courses. Monitors/tutors must remain on the premises at all times.

Participation requirements

- Participants must meet the appropriate physical and mental conditions for this activity.
- Individual safety equipment (harness, ropes with carabiners, and pulley rope) must be worn correctly throughout the activity.
- Adults under 18 may not be responsible for other minors.
- The maximum age for participation is 70 years.
- Participants weighing more than 100 kg, or for whom the standard harness cannot be properly adjusted, will be provided with a full-body harness (waist and chest). Maximum allowed weight is 130 kg for adult circuits and 100 kg for children’s circuits. For the Super Zipline, the maximum allowed weight is 100 kg. A scale is available at the control cabin.
- Participation conditions for the “MINI KIDS” activity are set out in **Annex I, “MINI KIDS REGULATIONS FOR SCHOOLS AND CAMPS.”**

Safety restrictions

- For the safety of participants, this activity is not suitable for people with physical or mental disabilities. AVENTURA AMAZONIA reserves the right to deny access to the courses or interrupt the activity for anyone who does not meet the minimum requirements and could compromise their own safety or that of others. The activity is not suitable for people with reduced mobility, mental impairment, and/or intellectual disabilities.
- The same right is reserved for individuals under the influence of alcohol, those who do not follow safety rules, or whose behavior could generate risk.
- This activity is also not suitable for people with electrostimulation devices such as pacemakers or magnetic catheters. Our safety systems contain magnets that could affect the functioning of such devices.
- Mobile phone use is prohibited during the activity. Pockets must always be empty or properly closed to prevent items from falling.

Insurance

- The activity is covered by Accident and Civil Liability Insurance for all participants registered in the “Acceptance of Participation Conditions” form provided upon arrival. In case of an accident, the school or camp group leader, acting on their own behalf and on behalf of the participants in their group, consents to the sharing of relevant personal data with the insurance company covering the activity. All accidents must be reported immediately to park staff.

Authorization for higher difficulty courses

- Authorization to access a higher-difficulty course will be granted exclusively by the instructors after verifying the participant’s competence on lower-level courses.

Acceptance of conditions

- Participants must accept all participation and safety conditions without exception and must wear the provided safety equipment throughout the activity.

Basic safety rules

- Instructors are responsible for supervision, advising participants, and intervention (assistance in case of difficulty).
- The mandatory initiation course, given to all participants by the instructors, allows participants to become fully autonomous and responsible for their own safety. During the course, the following safety rules are taught:

Obligations

- Keep all safety equipment (harness, carabiners, etc.) properly fastened at all times.
- No more than three participants are allowed per platform and three per game, except on zip lines.
- Use the pulley only for zip lines; in all other games, keep the pulley attached to the harness equipment holder.
- Long hair must be tied up.
- Do not carry coins, mobile phones, or metal objects in pockets unless completely closed.
- Mobile phone use is prohibited to avoid accidental falls that could endanger others or staff.

Zip line recommendations

- Keep hands on the lower part of the pulley carabiner at all times.
- Assume the starting position taught by the instructor and maintain it until landing.
- Never launch on the zip line if someone is accessing the arrival platform.
- Ensure the zip line is completely clear before launching.
- Never place hands in front of or under the pulley, nor touch the cable while moving.
- Ensure the pulley is properly attached to the cable.
- Wearing a helmet is optional and the participant's property; if used, straps should be properly fastened.
- Gloves are optional; Aventura Amazonia offers gloves for sale.

Signage

- Signs (pictograms, cable color markings) at the exit of each game indicate difficulty. Follow these indications for optimal comfort and safety.

Participant responsibility

- All participants are asked to behave respectfully and responsibly.
- AVENTURA AMAZONIA is not responsible for damage or loss of personal items or the breakage of prosthetics, hearing aids, glasses, or other devices resulting from the activity.
- Good physical condition is recommended, with short rests between games and longer rests between courses.
- Adventure parks host large groups, but participants who misjudge their level may become a hazard due to vertigo, discomfort, or injury. In such cases, other participants aware of the situation should respond to imminent danger to help the person in danger and alert instructors. Intervention is not mandatory if it risks the witness's safety.
- Evacuation of a participant is carried out by Aventura Amazonia staff only when no alternative exists. Participants are asked to request evacuation only when necessary.
- AVENTURA AMAZONIA is not responsible for incidents caused by false declarations, non-compliance with safety rules, or panic.
- Participants with sensory, motor, or mental impairments cannot hold Aventura Amazonia responsible for accidents resulting from these impairments.
- Participants may not remove their own or another person's harness without instructor supervision.
- Visitors must stay on designated paths to protect the forest. Exercise caution, as the terrain may be uneven.
- Dogs are only allowed if kept on a leash at all times.

Annex I – MINI KIDS REGULATIONS FOR SCHOOLS AND CAMPS

- Aventura Amazonia offers an alternative surface-based course called "MINI KIDS," which does not require fall protection equipment.
- Access for school groups on school days (by reservation) is limited to 1st and 2nd graders.
- Camp groups may participate in the "Mice" category (ages 4–6).
- One instructor is provided per 12 minors for supervision; once children leave the fenced course area, the instructor is not responsible for them.
- Children are entitled to use the facilities for a maximum of 3 hours.
- An adult, tutor, or group supervisor must complete the acceptance form at the park entrance. A list of all participants must be provided, and the adult must remain on site.



AVENTURA AMAZONIA

PELAYOS

REGULATIONS FOR SCHOOL CENTERS AND CAMPS

- Management may suspend activities in case of adverse weather.
- No refunds are given once tickets are sold.
- Aventura Amazonia reserves the right to deny access or interrupt the activity for any child who fails to comply with behavioral rules or requires adult supervision.
- Participation is subject to space availability and prior reservation.
- The "MINI KIDS" course has a maximum capacity of 50 participants across both sections.
- No food may be brought into the course.

