

Dear guest, you must be aware of these internal regulations.

Please read them carefully.

- **AVENTURA AMAZONIA CERCEDILLA** offers an activity called the “adventure park in the trees,” which requires very strict participation conditions and adherence to specific safety rules for this activity, as listed below.
- High-altitude activities, if rules are not followed, can be dangerous and may cause serious or even fatal injuries. Learning the proper techniques and safety measures during the mandatory initiation course is your sole responsibility. You personally assume all risks and responsibilities for any damage, injury, or death that may occur from not following safety rules and the important recommendations set out in this document, at the course entry (Initiation), and those taught by the instructors before, during, and after the mandatory initiation course.
- If you are unable to assume this responsibility or risk, do not participate in the courses.
- General preliminary and safety instructions are given at registration and then explained by instructors during the initiation course.
- **PPE (personal protective equipment)** is systematically provided to each participant, and the activity cannot be carried out without this safety equipment. The use of personal equipment is strictly prohibited. PPE is personal and non-transferable.
- The participant is responsible for strictly following these instructions and maintaining their own safety throughout the activity.
- With their entry, the participant has the right to use the facilities for a maximum of **3 hours** from the start of the initiation course.
- In case of bad weather, management reserves the right to stop activities for safety reasons. If this occurs, participants who have spent less than **1 hour and 30 minutes** in the park will be offered a free entry for another day, valid for up to **1 year**. No refunds will be given.
- Once an entry is purchased, it is **non-refundable**, except when canceling during the initiation course, in which case **50% of the entry fee** will be refunded.
- Access to the games is reserved for participants who register at the office booth and accept the conditions of participation by completing the corresponding form.
- Smoking is strictly prohibited during activities and inside the park.
- Picnic areas may only be used if at least **50% of the group is participating** in the circuits.
- Visitors wishing to enter the park without participating in the circuits must pay **€1**.
- Participants exceeding the allowed **3 hours** in the circuits or failing to return their safety equipment will pay a **€8 penalty per hour or fraction thereof**.
- To ensure the return of equipment, a **€200 deposit per equipment item** or an ID document/photo is required.
- Circuit access will close **45 minutes before park closing** according to the “Circuit Closing” document. Participants must return their equipment **15 minutes before closing**.
- Access to the **Canopy circuit** is limited to the times established by the organization and may be reserved for group events.

Participation Conditions

- **Minimum height:** Kids: 1.15 m / Explorador: 1.25 m / Jungla: 1.35 m / Aventura and Canopy: 1.45 m / Deportivo: 1.60 m (for under 16s).
- **Minimum age:** 6 years. X-trem: 18 years. Monkey Jump: 14 years. Children under 6 may not participate.
- Participants under 16 must present **authorization from a parent or responsible group supervisor**.
- Participants under 16 must be supervised by a parent or responsible adult, who must remain in the park while the minor is in a high-altitude circuit.

Height and age classifications:

- **Child (Kids):** (>1.15 m, <1.35 m, from 6 years) can do **Kids** and **Explorador** if over 1.25 m.
- **Junior:** (+1.35 m, <16 years) can do **Kids, Explorador, Jungla**; if over 1.45 m, can do **Aventura and Canopy**; if over 1.60 m, may do **Deportivo**, accompanied by a responsible adult and subject to instructor approval.
- Participants under 18 may **not participate in the X-trem course**, even with an adult.
- Minors under 18 may **not be responsible for other minors**.

- **Maximum age:** 70 years.
- Participants weighing over **100 kg** or unable to fit the standard harness will use a full-body harness. Maximum weight: 130 kg for adult circuits, 100 kg for children's circuits. A scale is available at the control cabin.
- Participation conditions for **Monkey Jump** are detailed in **Annex I – MONKEY JUMP REGULATIONS**.
- For safety, this activity is **not recommended for persons with physical or mental disabilities**. Aventura Amazonia reserves the right to refuse or interrupt participation for anyone not meeting minimum safety requirements.
- The activity is also **not suitable for participants under the influence of alcohol**, or those not respecting safety rules, or engaging in risky behavior.
- Participants with **electrostimulating devices** (e.g., pacemakers) are not allowed due to magnetic safety systems.
- **Mobile phones are prohibited** during the activity. Pockets must be empty or securely closed to prevent falling objects.
- The activity includes **Accident and Civil Liability Insurance** for all registered participants. In case of accident, the responsible person consents to sharing necessary personal data with the insurance provider. All accidents must be reported immediately to park staff.

Authorization for Higher-Difficulty Circuits

- Permission to access a "higher difficulty" circuit is granted **only by instructors** after confirming competence on lower circuits.

Acceptance of Conditions

- Participants must **unconditionally accept participation and safety conditions**, and wear all provided safety equipment during the activity.

Basic Safety Rules

- Instructors monitor, advise, and assist participants in case of difficulty.
- The mandatory initiation course enables participants to be **fully autonomous** and responsible for their own safety.

Obligations:

- Safety equipment (harness, carabiners, etc.) must always be properly secured.
- No more than **three participants** per platform or game, except zip lines.
- Use the pulley **only for zip lines**; otherwise, keep it attached to the harness.
- Long hair must be tied up.
- No coins, mobile phones, or metal objects in unclosed pockets.
- Mobile phones are strictly prohibited during the activity.

Zip Line Specific Rules

- Keep hands on the bottom of the pulley at all times.
- Maintain the launch position taught by instructors until landing.
- Never launch if someone is on the arrival platform.
- Ensure the zip line is clear before launching.
- Never place hands under the pulley or touch the cable while moving.
- Ensure the pulley is properly attached.
- Helmets are optional; if used, secure straps properly.
- Gloves are optional; available for purchase.

Signage

- Signs (pictograms, cable color markings) indicate difficulty. Follow them for safety and comfort.

Participant Responsibility

- Maintain respectful and responsible behavior.
- Aventura Amazonia is **not responsible** for personal belongings, prosthetics, or devices damaged during the activity.

- Good physical condition is recommended; rest between games and circuits.
- Participants aware of someone in danger must help if possible and alert instructors, unless it puts themselves or the victim at risk.
- Evacuation of participants is performed by staff only when no other option exists. Participants must request evacuation **only when necessary**.
- Aventura Amazonia is **not responsible** for incidents resulting from false declarations, ignoring safety rules, or panic.
- Participants with physical, sensory, motor, or mental impairments cannot hold Aventura Amazonia liable for accidents related to these limitations.
- Harnesses may **not be removed or loosened** without instructor supervision.
- Stay on designated paths to prevent forest damage. Caution is advised on uneven terrain.
- Dogs are allowed **only if leashed**, except during summer when dogs are not permitted.

Annex I – Monkey Jump Regulations

- “Monkey Jump” is an independent activity requiring fall protection systems.
- **Minimum age: 16; maximum age: 60.**
- Only participants over **40 kg** may use it.
- Each ticket allows **one use at the scheduled time**.
- The participant must obligatorily complete the authorization form that will be provided at the park ticket office. Loose clothing is prohibited; pockets must be empty or closed.
- Never descend from the side or top of the free-fall device.
- To descend, step forward off the platform, feet first, protecting from obstacles.
- In bad weather, management may suspend the activity; unused entries may be rescheduled within 60 days.
- Entry is **non-refundable**.
- Access closes **10 minutes before park closing** or as indicated at the ticket office.
- Aventura Amazonia may refuse or interrupt participation for noncompliance with rules.
- Participants must have completed at least **one prior circuit** before using Monkey Jump.