

Dear Customer, you must be aware of these internal regulations.

We kindly ask you to read them carefully.

- AVENTURA AMAZONIA CERCEDILLA offers an activity called "tree adventure park," which requires very strict participation conditions and compliance with specific safety rules for practicing this activity, as listed below.
- Activities at height, if the rules are not respected, can be dangerous and may result in serious injuries or even death. Learning the appropriate techniques and safety measures taught during the initiation course is solely your responsibility. You personally assume all risks and responsibilities for any damage, injury, or death that may occur as a result of not respecting the safety rules and the important recommendations set out in this document, at the entrance to the courses (Initiation), and those taught by the instructors before, during, and after the mandatory initiation course.
- If you are not in a position to assume this responsibility or risk, do not take part in the courses.
- The general and safety preliminary instructions are stipulated at the time of registration and then explained by the instructors during the initiation course.
- PPE (personal protective equipment) is systematically provided to participants, and the activity cannot be carried out without this safety equipment. The use of personal equipment belonging to the customer is strictly prohibited. PPE is personal and non-transferable.
- Members of the school group or camp are responsible for the strict application of these instructions as shown to them and for maintaining their own safety at all times during the activity.
- Members of the school group or camp, with their ticket, are entitled to use the facilities for a maximum period of 3 hours, starting from the beginning of the initiation course.
- In the event of adverse weather conditions, management reserves the right to stop activities for your safety.
- Once a ticket has been sold, there is no right to a refund, except if the participant withdraws from the activity during the Initiation Course, in which case 50% of the price will be refunded.
- Access to the games is reserved for members of the school group or camp who register at the office booth and who must accept the participation conditions by completing the corresponding form. A list with the details of all members of the school or camp taking part in the activity will be required.
- Smoking is strictly prohibited during the activities and within the park premises.
- Members of the school group or camp who exceed the permitted three-hour stay on the circuits or who fail to return the safety equipment must pay a penalty of €8 for each hour or fraction thereof.
- Access to the courses will close 45 minutes before the park's closing time, according to the "Course Closure" document. Participants must return their equipment 15 minutes before closing.

PARTICIPATION CONDITIONS FOR SCHOOLS AND CAMPS

Access to circuits for schools:

- Students from 3rd to 4th grade of Primary School (Children) may take part in the "KIDS" course and the "EXPLORADOR" course.
- Students from 5th and 6th grade of Primary School and 1st to 3rd year of Secondary School (Junior) may take part in the "KIDS," "EXPLORADOR," "JUNGLA," and "AVENTURA" courses.
- Students in 4th year of Secondary School, Baccalaureate, and Vocational Training may take part in the "KIDS," "EXPLORADOR," "JUNGLA," "AVENTURA," and "DEPORTIVO" courses.
- Under no circumstances may students from schools begin with the maximum level for which they are authorized under the Internal Regulations.
- Students from schools may not participate in the "X-TREM" course, even if accompanied by an adult.
- Aventura Amazonia grants one free admission for one teacher for every 20 students, for the purpose of accompanying them. This participation is voluntary and subject to the availability of harnesses in the park. The participating teacher will have access to the same courses as the students and may not access higher-level courses under any circumstances. In all cases, teachers must remain on the premises at all times.

Access to circuits for camp groups:

- Participants in the Children/Mice (6 years old) category may take part in the "KIDS" course.
- Participants in the Children 2/Squirrels category (ages 7 to 9) may take part in the "KIDS" and "EXPLORER" courses (+1.25 m).

- Participants in the Junior/Raccoons category (ages 10 to 15) may take part in the "KIDS," "EXPLORER," "JUNGLE," and "ADVENTURE" courses (+1.45 m).
- Participants in the Adult/Panthers category (ages 16 to 17) may take part in the "KIDS," "EXPLORER," "JUNGLE," "ADVENTURE," and "SPORT" courses.
- Under no circumstances may participants begin with the maximum level for which they are authorized under the Internal Regulations.
- Participants from camp groups may not take part in the "X-TREM" course, even if accompanied by an adult.
- The camp group instructor/guardian who wishes to participate voluntarily must pay the corresponding Adult/Panthers category fee, with access to the same courses as minors in that category, and may not access higher-level courses under any circumstances. In all cases, instructors/guardians must remain on the premises at all times.
- The personal safety equipment (harness, lanyards with carabiners, and pulley lanyard) must be properly fitted and worn at all times throughout the activity.
- Adults under 18 years of age may not be responsible for other minors.
- The maximum age limit for participation is 70 years.
- Participants weighing more than 100 kg, or for whom the standard harness cannot be properly adjusted, will be fitted with a full-body harness (waist and chest). The maximum permitted weight is 130 kg for adult courses and 100 kg for children's courses. A weighing scale is available at the control cabin.
- For the safety of participants, this activity is not suitable for people with physical or mental disabilities. AVENTURA AMAZONIA reserves the right to deny access to the courses or to interrupt the activity for any person who does not meet the minimum requirements and who, as a result, may compromise their own safety or that of other participants. In any case, the activity offered by Aventura Amazonia is not suitable for people with reduced mobility, mental impairment, and/or intellectual disability.
- The same right is also reserved for persons who are under the influence of alcohol, who do not comply with safety rules, or whose behavior may create a risk.
- This activity is also not suitable for people who use electrostimulation devices such as pacemakers, magnetic catheters, etc. Our safety systems contain magnets that could affect the operation of such devices.
- The use of mobile phones is strictly prohibited during the activity. Pockets must always remain empty or, where applicable, properly closed to prevent any object from falling.
- The activity is covered by an Accident and Civil Liability Insurance policy with coverage for all participants registered in the document "Acceptance of Participation Conditions," which is provided to the group upon arrival. In the event of an accident during the activity, the school representative or the camp group leader, acting both on their own behalf and on behalf of the participants in their group, consents to the transfer of the relevant personal data by Aventura Amazonia to the insurance company covering this activity. Any accident must be reported immediately to the park manager at the time it occurs.

Authorization for higher-difficulty courses

- Authorization to access a "higher-difficulty" course will be granted exclusively by the instructors after verifying the participant's aptitude on "lower-level" courses.

Acceptance of conditions

- Unconditional acceptance of the participation and safety conditions: the safety equipment provided must be worn at all times throughout the activity.

BASIC SAFETY RULES

- Instructors have a role of supervision, advice to participants, and intervention (assistance in case of difficulty).
- The mandatory initiation course given to all participants by these instructors enables participants to be fully autonomous and responsible for their own safety. During the course, the following safety rules will be taught:

Obligations

- The safety system (harness, carabiners, etc.) must always be properly secured.
- No more than three participants are allowed on each platform and three on each game, except for zip lines.

- The pulley must be used only for zip lines. In all other games, the pulley must always be attached to the harness gear loop.
- Participants with long hair must have it securely tied back at all times.
- Do not carry coins, mobile phones, or any metallic objects in pockets unless the pocket is completely closed.
- In all cases, to avoid accidental falls that could pose a risk to other users and/or staff, the use of mobile phones during the activity is strictly prohibited.

SPECIAL CASE OF ZIP LINES

Recommendations

- Keep hands on the lower part of the pulley carabiner at all times.
- Adopt the starting position taught by the instructor and maintain it until arrival.
- Never start a zip line if another person is accessing the arrival platform.
- Make sure the zip line is completely clear before starting.
- Never place hands in front of or under the pulley, and never touch the cable while moving.
- Ensure that the pulley is correctly attached to the cable.
- Helmet use is optional and is the participant's own responsibility; if used, it is recommended that the straps be securely fastened.
- Gloves are optional. Aventura Amazonia offers gloves for sale.

SIGNAGE

- The signs (pictograms, color markings on the cables) at the exit of each game indicate its level of difficulty. Therefore, it is recommended to follow their instructions in order to complete the courses under the best comfort and safety conditions.

PARTICIPANT RESPONSIBILITY

- All participants are kindly requested to maintain a respectful and responsible attitude on the games.
- AVENTURA AMAZONIA is not responsible for damage to or loss of personal belongings, nor for the breakage of prostheses, hearing aids, visual aids, or any other devices as a result of the activity.
- Good physical condition is advisable. Participants are recommended to take short breaks between each game and sufficient rest between each course.
- Tree adventure parks are designed to accommodate a large number of visitors; however, some participants who misjudge their own ability may become a danger on a cable or platform due to vertigo, discomfort, or injury. Other participants who are aware of the situation should therefore respond to a possible imminent danger threatening the "castaway" on the course (fall or worsening of injuries) by directly assisting the person in danger and alerting third parties (instructors) of the need to intervene. Two points of good judgment must always be considered: witnesses must be aware of the danger, and their intervention is not mandatory when it presents a risk to themselves or to the victim.
- The evacuation of a participant from a course is carried out by Aventura Amazonia technical staff when there is no other alternative. In order to reduce the inherent risk of such a maneuver, both for the participant to be evacuated and for the staff member, Aventura Amazonia asks participants to be aware of this and to request evacuation only when there is no other option.
- AVENTURA AMAZONIA cannot be held responsible for incidents occurring during the practice of this activity if the participation conditions listed above are subject to false declarations, non-compliance with safety rules, or in the event of panic by any participant.
- Participants who have any impairment in their sensory, motor, and/or mental abilities may not hold Aventura Amazonia responsible for any accident resulting from such impairment.
- Participants may not remove or loosen their own harness or that of another user; to do so, they must go through instructor control.
- Customers and visitors must not leave the marked paths in order to avoid damage to the forest. Aventura Amazonia recommends walking carefully along these paths, as the terrain may be uneven.
- Dogs are only allowed if kept on a leash at all times, except during the summer season, when their entry is not permitted.